



ARCHOS GROUP

QUALITY POLICY

Archos is committed to maintaining and building on our position and reputation as a quality provider of construction and telecommunication services within the Telecommunications and Electrical sectors.

This policy outlines our commitment to quality management in accordance with ISO 9001:2015 and our Integrated Management System.

Key Commitments

Archos Group will:

- Deliver high-quality project outcomes that consistently meet or exceed client, regulatory, and contractual requirements.
- Understand our clients' operational needs and work collaboratively to deliver practical, fit-for-purpose solutions.
- Plan and execute work in a controlled and consistent manner to achieve "right first time" outcomes and minimise rework.
- Identify and manage quality risks and opportunities across all stages of project delivery.
- Establish measurable quality objectives and use data, feedback, and system insights to monitor and improve performance.
- Provide the systems, resources, and skilled personnel required to deliver quality outcomes across all projects.
- Maintain a strong focus on workmanship, attention to detail, and accountability at all levels of the organisation.
- Actively seek and respond to client and stakeholder feedback to strengthen relationships and improve service delivery.
- Drive continuous improvement through audits, lessons learned, and ongoing refinement of our Integrated Management System.
- Promote a culture where quality is owned by everyone and embedded in how we plan, deliver, and review our work.

Roles and Responsibilities

Role	Responsibilities
Directors / Officers	Provide leadership and strategic direction for quality management; ensure adequate resources are available; establish and review quality objectives; promote a culture of continuous improvement; and ensure the effectiveness of the Integrated Management System.
Managers & Team Leaders	Implement and maintain quality processes and procedures; ensure work is planned and carried out in accordance with requirements; monitor quality performance; manage risks and non-conformances; and support corrective actions and continuous improvement initiatives.



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Role	Responsibilities
Workers & Contractors	Perform work in accordance with approved procedures and specifications; take responsibility for the quality of their work; identify and report defects, errors, and non-conformances; and contribute to continuous improvement of processes and outcomes.

Archos strives for excellence and is committed to continuous improvement. By adopting this philosophy our clients will be assured of an excellent standard of completed projects.

This policy applies to all Archos Group workers, contractors, and visitors. It forms part of our Integrated Management System and supports compliance with WHS legislation and ISO 9001 requirements.

This policy will be reviewed every two years, or sooner if operational or legislative changes occur, as part of the IMS Management Review process.

Approved by: Ben Hollis, Director

Date: 31st March 2026

Next Review: 31st March 2028