



ARCHOS GROUP

QUALITY POLICY

Archos is committed to maintaining and building on our position and reputation as a quality provider of construction and telecommunication services for all our clients.

We are dedicated to exceeding our client's expectations. Our Integrated Management System is based on the requirements of ISO 9001:2015.

Archos aims to deliver quality projects by:

- Complying with statutory requirements, codes, standards and guidelines;
- Ensuring management are actively involved and provide demonstrated leadership to support continuous improvement in quality performance.
- Provide adequate resources to establish, implement and continually improve the integrated management system;
- Monitoring, reviewing and evaluating the effectiveness of the processes and measures implemented, with a view to understanding and improving performance and identifying opportunities for improvement;
- Ensuring quality risks and impacts are identified and potential non-conformances are controlled and eliminated;
- Creation of quality targets that are measurable and achievable and promote performance improvement.
- Striving to continuously improve our systems and practices through a process of auditing, review and revision.
- Communicate this policy to all employees through inductions, training and ongoing examples in the workplace;
- Adopting best practices and promoting a culture of zero defects performance;
- Understanding our customer's needs and expectations and fully complying with customer requirements;
- Sharing our Quality Policy with site visitors, contractors and interested parties.
- Obtaining feedback from our clients and all parties involved in the process of services delivery to gauge our overall performance and effectiveness.

Archos strives for excellence and is committed to continuous improvement. By adopting this philosophy our clients will be assured of an excellent standard of completed projects.

Director:

Date: 31 October 2023